

# V Gallant GPU Lounge - Cancellation Policy

Last Updated: December 5, 2025

## 1. Strict No Cancellation Policy

Once a payment is made and a booking is confirmed, **cancellations are not permitted**.

- We do not accept cancellation requests for change of mind, scheduling conflicts, or unused time.
- Confirmed bookings cannot be voided or reversed.

## 2. Modifications and Upgrades

While cancellations are not permitted, we understand that project needs may evolve. You may be permitted to:

- **Upgrade your package:** Move to a higher tier room or specification.
- **Extend your booking:** Add additional time to your current reservation.

These modifications are subject to availability and payment of the price difference. Please contact our support team immediately if you need to modify an existing booking.

## 3. Contact Information

To request an upgrade or extension, please contact us:

V Gallant GPU Lounge

- **Email:** [enquiry@vgallant.ai](mailto:enquiry@vgallant.ai)
- **Phone:** 03-7717 3089 / 018-383 2498